Integrated Management Policy
Quality, Health, Safety and Environment

SCHOTT Flat Glass do Brazil Ltda., located in Indaiatuba – SP – Brazil, operating on tempered glass segment and assembly of components used in the Home Appliances and Commercial Refrigeration, establishes:

- **Meeting the demands and satisfaction of our customers**, through competitive, efficient solutions and the quality of products;

- **Developing technically and commercially qualified suppliers**, aiming to meet the objectives of the management system;

- **Compliance with legal requirements** and other requirements of interested parties;

- **Train and develop our employees**, as well as maintain adequate communication to achieve everyone’s commitment;

- **Continuously improve processes**, focusing on analyzing results and improving performance indicators;

- **Protecting the Environment and prevent the pollution**, by using natural resources in a conscious and responsible manner;

- **Promoting safe and healthy working conditions**, through commitment to the elimination of hazards and risk reduction, with consultation and participation of employees and their representatives, generating value for stakeholders;

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*This Policy must:

- be maintained as documented information;
- be communicated, understood and applied in the organization;
- be available to interested parties, as appropriate.